Shace 2019

Missouri State University



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Goals



Highlight Past
Successes



Recognize and Improve



Serve the Underserved



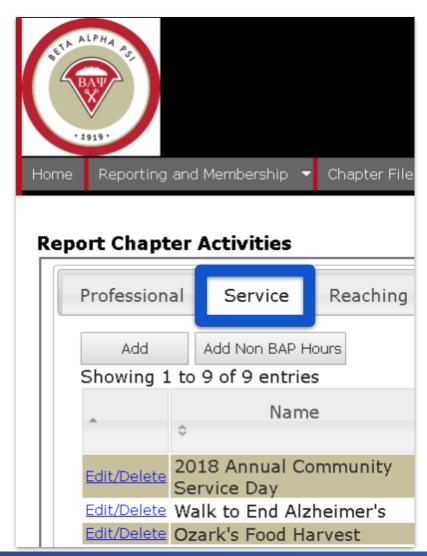




Analyze past service projects

- o Interviews
- o Director of Service's files
- Reporting Intranet













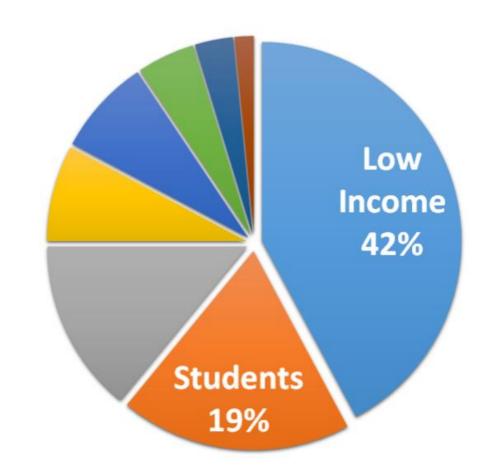








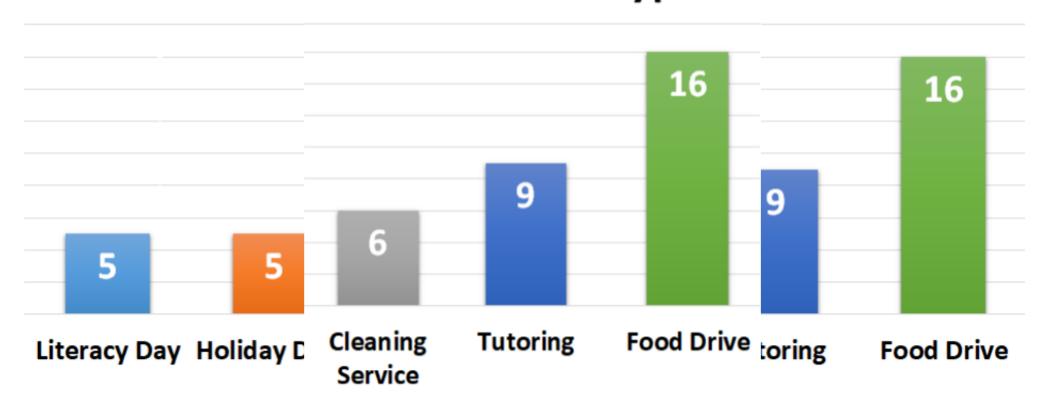
Recently Served Communities







Recent Event Types







Support the Troops



Over 10 years

Adopt-A-Family



54 service hours







Refugees

New Mothers

Disabilities

Senior Citizens





31.5% of the local population





How could we best serve them?



New Technology

Communication

Social Media







Technology Workshop:

- New Technology
- Online Banking
- Common Dangers

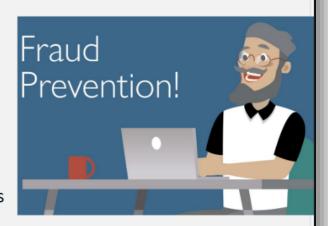
Common Scams That Target Seniors

IRS Impostor

- IRS <u>Calls</u> claiming you owe them money
- The IRS doesn't communicates through phone contact, they use mail

Investment Schemes

- Asks you to invest a lot of money up front
- Promises returns that are extremely high
- Requests money through wire transfer
- Meet in person or use well known websites to invest







Brochure

- Quick Tips
- o Useful Tools
- o Common Scams
- Online Banking
- More Information



TechTalk



Quick Review Points

- 1. Useful Technological Tools
- 2. Online Banking Safety and Security
- 3. Common Scams that Target Seniors

Quick Tips for Navigating the Online World:

1.Do not share any of your personal information with anyone that you do not know.

Useful Technological Tools

Tablets are a great device to help you connect to your loved ones over long-distances. Tablets have the ability to

Common Scams

One scam that is targeting seniors is the IRS imposter calls. They pose as an IRS employee and claim that you owe them







The Cambridge







Meet Norma







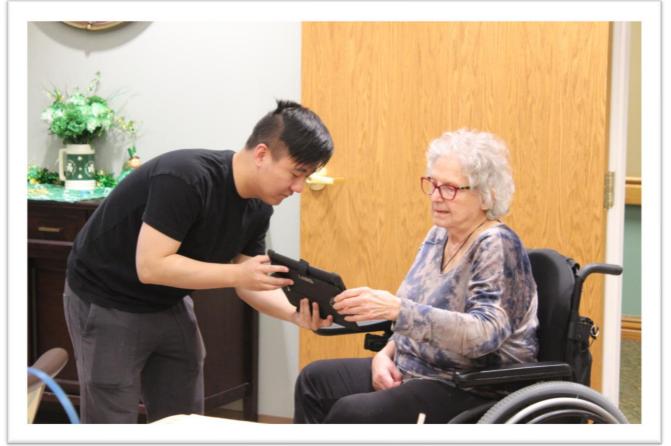
The Manor at Elfindale







Meet Lucy







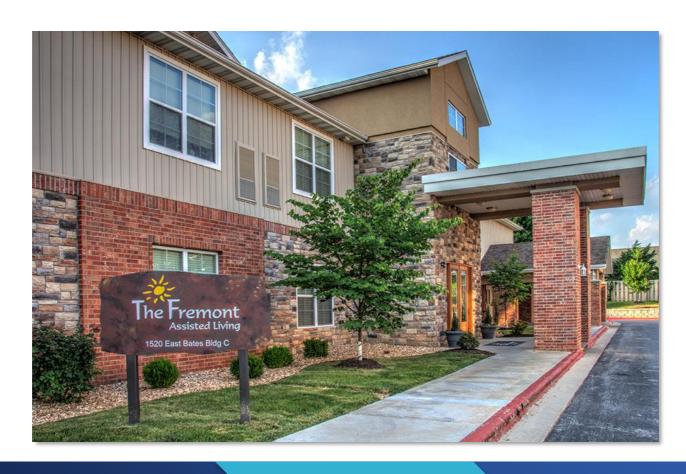
Thank You Note from Lucy







The Fremont

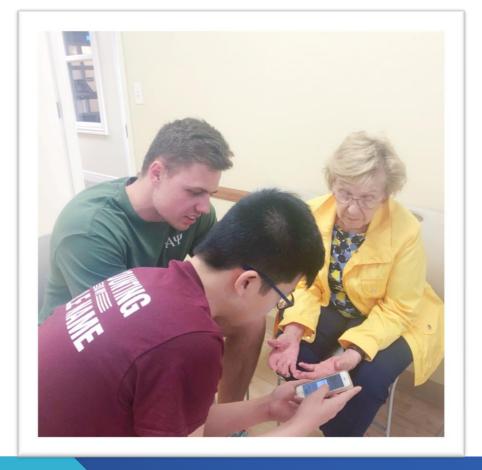






The Fremont









Post-Tech Workshop Observations















Summary



Highlight Past Successes



Recognize and Improve



Serve the Underserved

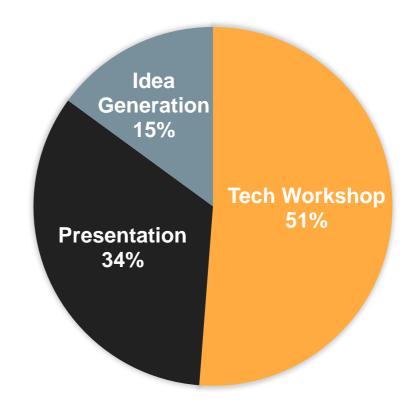
Outcomes

Total Hours: 324

10% Senior centers visited

25% Increase in member participation

100% Senior smile increase





Thank You

